



Thank you!

Thank you for choosing to live in America's Queen City. The City of Charlotte values connections and the important role that residents just like you play when you are connected, informed and involved. Learn more about your home with the services highlighted here.



CITY OF
CHARLOTTESM

WelcomeCLT.org

Your neighborhood

Our trash pickup day is _____

Our neighborhood meetings are held _____

Our nearest park is _____

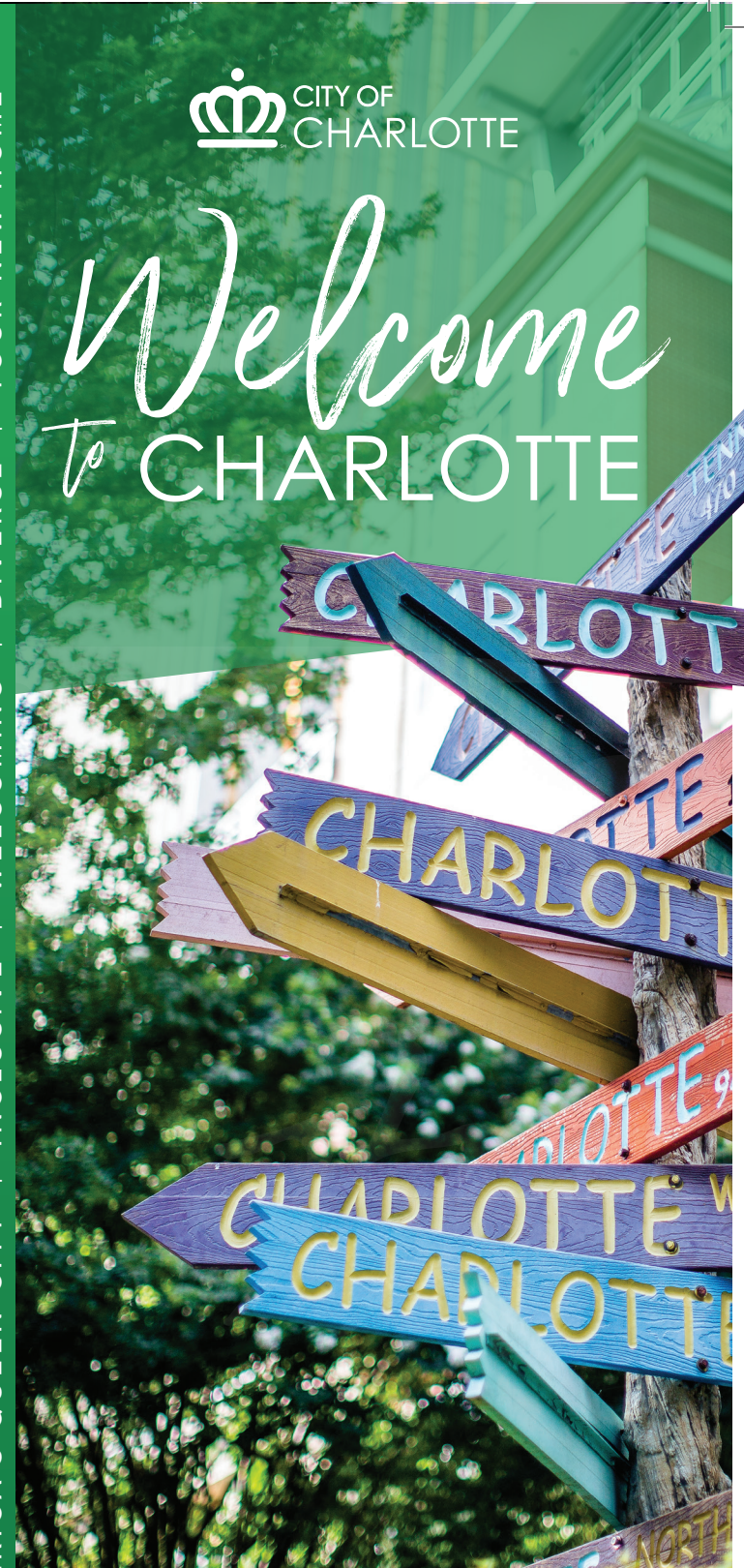
Our nearest library is _____

Additional community resources: _____



Welcome
to CHARLOTTE

AMERICA'S QUEEN CITY | INCLUSIVE | WELCOMING | DIVERSE | YOUR NEW HOME



WelcomeCLT.org



TOP TIPS FOR NEW RESIDENTS

We know that adjusting to life in a new city can be complicated. That's why we made this list of helpful tips for new residents, to take the guesswork out of your move.

01 RESIDENT SERVICES - 311

Place a call for city services or information - such as trash and recycling pickup or your water bill - 7 a.m. - 7 p.m., Monday through Friday by dialing **3-1-1 (704-336-7600, or online 24/7 at charlottenc.gov/HNS/CharMeck311**.

02 HEALTH SERVICES - 211

Get health and human services referrals and information for North Carolina residents, available 24 hours every day, by dialing **2-1-1**.

03 EMERGENCY ALERTS

Subscribe to text and email local public safety announcements by visiting **CharmeckAlerts.org**.

04 TRANSIT AND CYCLING

Get real-time information on all Charlotte Area Transit System bus and rail services, and customer service for special needs, by downloading the RideCATS app to your mobile device.

Learn your bike routes at **charlottenc.gov/Transportation/Programs/Pages/Bicycle.aspx**

05 OUR COMMUNITIES

Learn valuable data about our county and diverse neighborhoods with the Quality of Life Explorer tool at mcmmap.org/qol. Discover which neighborhoods offer children the best opportunity to rise above poverty at the Opportunity Atlas, **opportunityatlas.org/Participate**.

Learn how the government works through our leadership, training, and grant programs at **charlottenc.gov/govu**.

06 PLACES & EVENTS

Find new places to go and things to do by visiting the Charlotte Regional Visitor's Authority at **Charlottesgotalot.com**.

07 YOUR NEIGHBORHOOD

Find your community leaders, learn more about your neighborhood and get involved at CharlotteNC.gov/NOCL.

08 CITY CAREERS

Help build strong, diverse and inclusive communities with a career at the City of Charlotte. Apply online at **CharlotteNC.gov/jobs**.

09 SCHOOLS AND YOUTH

Register your child for school by visiting Charlotte-Mecklenburg Schools online at **cms.k12.nc.us**.

10 LICENSES & REGISTRATION

Obtain a North Carolina driver's license or register your vehicle online at **ncdot.gov**.

Participate. Register to vote at **ncvoter.org/registering-to-vote**

Learn. See the Library's resources and get your library card at **cmlibrary.org/**.

Pets. Get your pet registered at **petdata.com/for-pet-owners/chr/license-online**